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DEC 272017 PUBLIC SERVICE COMMISSION

December 21, 2017

Public Service Commission P.O. Box 615 211 Sower Blvd. Frankfort, KY 40602

Case Number: 00343

Dear Commission:

We are writing in regard to Commercial Propane LLC's request for a 72.98 percent rate increase for Old Bridge residents in Danville, KY.

We want to express our gratitude for Commercial Propane's purchase of the propane service from AmeriGas three (3) years ago and we appreciate the rate we have paid since that time.

Secondly, we would like to offer a suggestion to partner with Commercial Propane in order to seek ways to help them to reduce their operating costs. One of the ways in which we could do this would be to read our own meters, as we did with the previous owners. We were sent a meter card monthly and we read the meter and returned the card to Amerigas/Bright's Bottle Gas. Quarterly, they would send a meter reader to our residence to ensure meter accuracy. Given the lengthy commute to and from Commercial Propane's business location in Lebanon, KY, as well as labor costs, we believe that customer meter reading would result in a significant cost savings.

We support a reasonable rate increase for Commercial Propane and support them in making a profit and reasonable return on their investment. As we have a propane furnace, water heater, and cooktop, a 72.98% rate increase would have a significant impact on us; hence we would appreciate a rate increase of less than 72.98%.

Sincerely,

Kathryn and Darrell Ensor 138 Old Bridge Rd Danville, KY 40422